

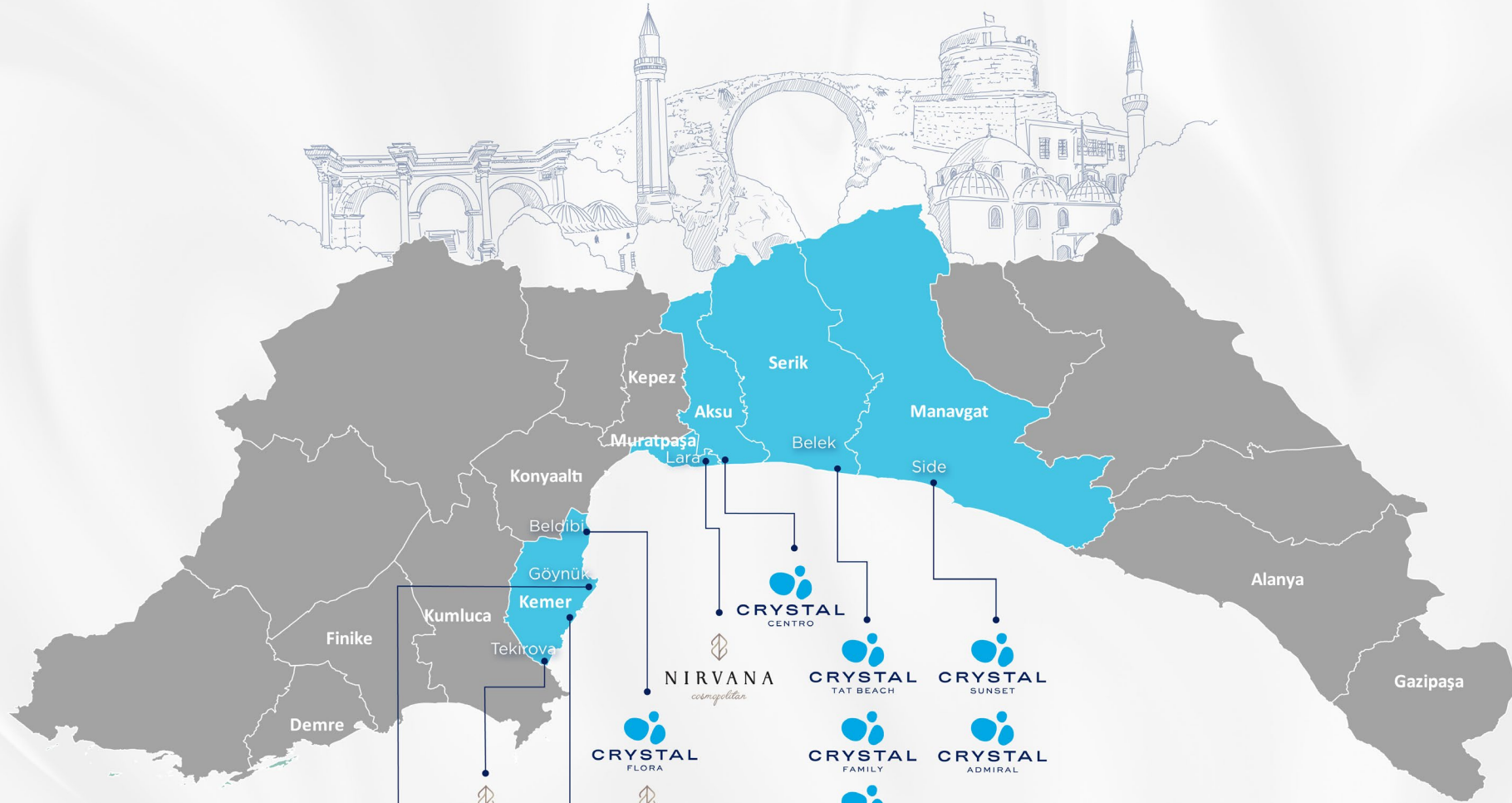


**CRYSTAL**

FLORA

PEARL COLLECTION

**Fact Sheet | 2026**



CRYSTAL  
PRESTIGE ELITE

CRYSTAL  
DE LUXE

CRYSTAL  
AURA

NIRVANA  
*delice vita*

NIRVANA  
*mediterranean excellence*

CRYSTAL  
FLORA

NIRVANA  
*cosmopolitan*

CRYSTAL  
CENTRO

CRYSTAL  
WATERWORLD

CRYSTAL  
PARAISO VERDE

CRYSTAL  
WORLD OF COLOURS

CRYSTAL  
BOUTIQUE

CRYSTAL  
FAMILY

CRYSTAL  
TAT BEACH

CRYSTAL  
ADMIRAL

CRYSTAL  
SUNSET

CRYSTAL

members of **KHG**

# GENERAL INFORMATION



<b>Opening Year</b>	1997
<b>Category</b>	5 Star
<b>Board</b>	Ultimate All Inclusive
<b>Total Area</b>	53,000 m <sup>2</sup>
<b>Postal Address</b>	Göynük Mah. Başkomutan Atatürk Cad. No:139 Kemer / Antalya
<b>Telephone and Fax</b>	+90 242 824 97 97 / +90 242 824 97 27
<b>E-Mail</b>	info.flora@crystalhotels.com.tr
<b>Official Website</b>	www.crystalhotels.com.tr
<b>Facility Buildings</b>	3-storey bungalows
<b>Beach Features</b>	Private beach, 900 m long

# ROOM TYPES

Room Type	Number of Rooms	Total m <sup>2</sup> and Capacity	View	Features
Standard Double Room	147	19 m <sup>2</sup> / 2 guests	Land View	All rooms feature laminate flooring, a card-lock system, split air conditioning, a safe, satellite LCD TV with music channels, a minibar, direct-dial telephone, and a smoke detector. The bathroom includes a shower, telephone, and hairdryer. The room has either one double bed or two single beds.
Standard Land View Room	187	21 m <sup>2</sup> / 3 guests	Land View	Rooms feature laminate flooring, a card-lock system, split air conditioning, a safe, satellite LCD TV with music channels, a minibar, direct-dial telephone, and a smoke detector. Bathrooms include a shower, telephone, and hairdryer. The room has one double bed and one single bed.
Flora Suite	2	80 m <sup>2</sup> / 4 guests	Land View	Rooms feature laminate flooring, a card-lock system, two split air-conditioning units, a safe, satellite LCD TV with music channels, a minibar, direct-dial telephone, and a smoke detector. Bathrooms include a shower, telephone, and hairdryer. The unit consists of two bedrooms and one living room.
Deluxe Family Room	206	40 m <sup>2</sup> / 4 guests	Land View	The rooms includes two bedrooms (with a connecting door) and one bathroom. Floors are finished with wood-look tiles. Rooms feature a card-lock system, two split air-conditioning units, satellite LCD TV with music channels, a minibar, safe, direct-dial telephone, and a fire alarm and sprinkler system. Bathrooms include a shower, telephone, and hairdryer. Bedding consists of one double bed and two single beds.
Deluxe Family Room with Bunk Bed	20	40 m <sup>2</sup> / 4+1 guests	Land View	The unit includes two bedrooms (with a connecting door) and one bathroom. Floors feature wood-look tiles. Rooms feature a card-lock system, two split air-conditioning units, satellite LCD TV with music channels, a minibar, safe, direct-dial telephone, and a fire alarm and sprinkler system. Bathrooms include a shower, telephone, and hairdryer. Bedding consists of one double bed, one single bed, and one bunk bed.

Room Types



# ROOM STANDARDS AND ROOM SERVICES



Standards and Services	
Electronic Door Lock System	✓
Fire Alarm System	✓
Electronic Safe	✓
National and International HD TV Channels	✓
Minibar	✓
LCD TV	✓
Music Broadcast (via TV)	✓
Cartoon Channels	✓
WC, Shower Cabin and Bathroom	✓
Direct-Dial Telephone in Room and Bathroom	✓
Split Air Conditioning	✓
Large Single or Double Bed	✓
Balcony	✓
Balcony Drying Rack	✓
Hair Dryer	✓
Make-up Table and Mirror	✓
Bathroom Amenities Set, Towels and Slippers	✓
Free Wi-Fi Access	✓

# ROOM STANDARDS AND ROOM SERVICES



## Standards and Services

Daily room cleaning (08:00-16:00)	✓
Daily linen and towel change	✓
Daily minibar replenishment (once per day, 08:00-16:00)	✓
Baby bathtub (on request)	✓
Child potty (on request)	✓
Baby cot (on request)	✓

✓ = Included

## CONCEPT TABLE ACCORDING TO ROOM TYPES

Room Type	Room Service	Split / Central AC	2 TV	Turndown	Bathrobe	Slippers	Tea and Coffee Set-up
Standard Double Room	€	Split	-	N/A	√	√	√
Standard Land View Room	€	Split	-	N/A	√	√	√
Flora Suite	€	Split	√	N/A	√	√	√
Deluxe Family Room	€	Split	√	N/A	√	√	√
Deluxe Family Room with Bunk Bed	€	Split	√	N/A	√	√	√

€ = Extra Charge

√ = Included

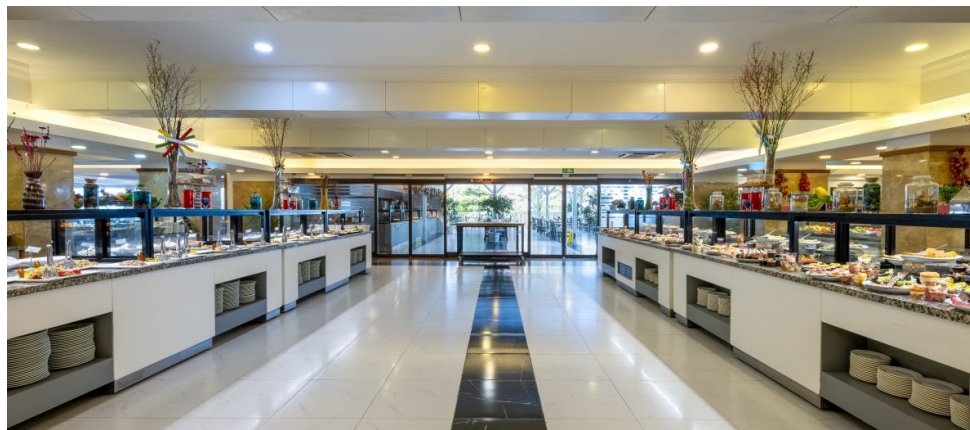
N/A = Not Available

Crystal Hotels is proud to present new innovations in comfort and culinary delights for the 2026 season. This year, we have significantly enhanced our approach to food, beverages, service, and comfort, carefully redesigning every aspect. With the perfect combination of comfort and indulgence, we invite you to enjoy an extraordinary experience.

For guests who book certain room types, we have also launched our new "Baby Concept\*".

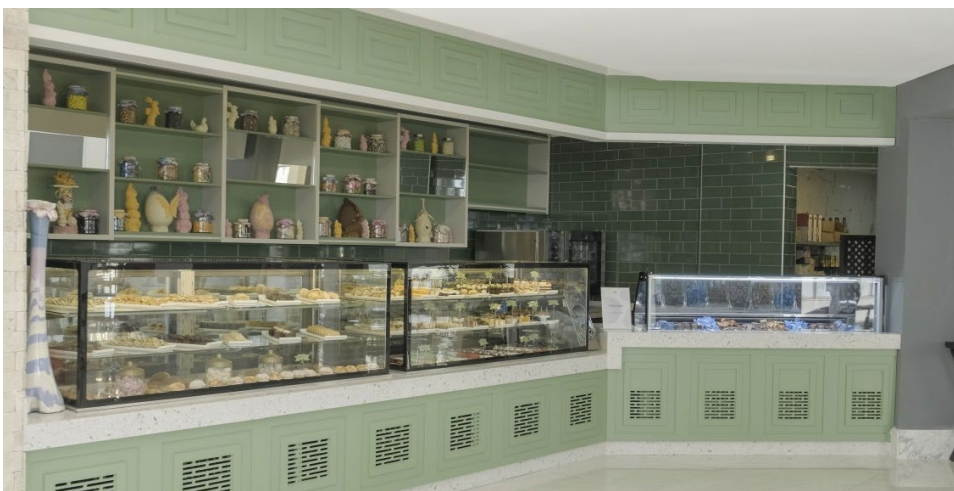
**\*Concept Includes:** Chico brand Baby Care Set (shampoo, baby oil, baby washcloth), jarred baby food, baby swim diaper, baby pillow, baby bathtub, baby bathrobe, baby cot, stroller, thermometer, baby monitor.

# RESTAURANTS



Outlets	Operating Hours	Concept	Reservation
<b>Main Restaurant</b>	07:00 - 11:00 12:30 - 14:30 18:30 - 21:30	Breakfast Lunch Dinner	-
<b>Italian À La Carte</b>	18:30 - 23:00	Italian Cuisine	-
<b>«ÖZ» À La Carte</b>	18:30 - 23:00	À La Carte with geographical indication	-
<b>Italian Snack À La Carte</b>	12:00 - 18:00	Pizzas & pastas & salads	-
<b>Fish À La Carte</b>	18:30 - 23:00	Seafood	-
<b>All-In Lounge</b>	24 Hours	À La Carte snack service	-
<b>Pool Snack Restaurant</b>	11:00 - 16:00	Selection of quick snacks	-
<b>Gözleme</b>	11:00 - 18:00	Handmade gözleme (various types)	-
<b>Burger House</b>	12:00 - 16:00	Handmade burger varieties	-

# BARS AND PATISSERIE



Outlets	Operating Hours	Concept
Lobby Lounge Bar	24 Hours	Local and imported alcoholic and non-alcoholic beverages
Roof Bar	18:00 - 00:00	Local alcoholic and non-alcoholic beverages
Sushi Bar	19:00 - 22:00	Sushi varieties
Cheers Beer Garden	10:00 - 00:00	Local alcoholic and non-alcoholic beverages, hot beverages Imported alcoholic beverages are served from 18:00 onwards.
Pool Bar	10:00 - 00:00	Local alcoholic and non-alcoholic beverages
Beach Club Bar	10:00 - 18:00	Local and imported alcoholic and non-alcoholic beverages
Disco Bar	23:00 - 02:00	Local alcoholic and non-alcoholic beverages
Lobby Lounge Patisserie	11:00 - 23:00	Baked goods, cake varieties and ice cream
Vitamin Bar	10:00-18:00	Fresh vegetable and fruit juices

# ULTIMATE ALL INCLUSIVE FOOD AND BEVERAGE SERVICES

Services	
Traditional palace sherbet and carrot cezerye served upon arrival	✓
Table service available in selected outlets	✓
Minibar (replenished once per day)	✓
Beverage service included in the concept at lunch and dinner	✓
Grilled specialties, pizza, pide, hamburgers, and similar snacks served all day in snack restaurants	✓
Breakfast, lunch, and dinner served in an open-buffet concept in the main restaurant	✓
Freshly baked products served daily in the patisserie	✓
International and regional coffee selections	✓
Various handmade food specialties served at snack restaurants	✓
24-hour beverage service	✓
Diet options in the main restaurant	✓
Vegetarian options in the main restaurant	✓
Regional themed dishes in the main restaurant	✓
Kids' Buffet	✓

Ice cream service	✓
Selected à la carte restaurants	✓
À la minute food preparation available in selected outlets	✓
Freshly cut fruit and delicatessen presentations at the buffet	✓
Fresh daily bakery products	✓
Beverage menus in all bars	✓
Themed buffet presentations, including Turkish cuisine once per week	✓
Freshly squeezed vegetable and fruit juices, and energy drinks	€
All bottled alcoholic beverages, selected premium local and international wines and champagnes, and premium spirits (10- and 12-year-old and above, including VSOP and XO cognacs)	€
All wine, champagne, and special food orders at à la carte restaurants are subject to an extra charge (excluding table wine)	€
24-hour room service	€
Special dining organizations and private events at selected locations within the property	€
Special day celebrations (wedding anniversary and birthday cake)	€

€ = Extra Charge  
 ✓ = Included

# BEACH FACILITIES



Beach Facilities	
Beach	Sand and fine pebble
Blue Flag Certification	√
Number of Wooden Piers	3
WC, Showers on the Beach, and Changing Cabins	√
Pavilions	26
Lifeguard Service	√
Non-Smoking Zones on the Beach	√

√ = Included

# POOLS



Pools	
Main Pool	550 m <sup>2</sup>
Kids Pool	44 m <sup>2</sup>
Adult Aquapark Pool	440 m <sup>2</sup> (5 slides)
Kids Aquapark Pool	255 m <sup>2</sup> (3 slides)

All pools are closed between 20:00 and 08:00 for cleaning and guest safety.

Included: Pool bar services, snack restaurant services, fixed poolside shades, sun loungers, beach towels, and lifeguard service.

## CRISPY MINI CLUB (10:00 – 23:00)



Services	
Mini Club (for ages 4-12)	√
Teen Club (for ages 13-16)	-
Mini Disco	√
Mini Cinema	√
Outdoor Playground	√
Children's Pool and Activity Equipment	√
Developmental Games and Activities	√
Shows for Children	√
Stroller Service	€

€ = Extra Charge

√ = Included

# SPA WELLNESS



Services	
Indoor Swimming Pool	-
Relax Area	✓
Sauna	✓
Turkish Bath	✓
Steam Room	✓
Jacuzzi	-
Massage	€
Turkish Scrub and Foam Massage	€
Spa and Beauty Center	€

€ = Extra Charge  
 ✓ = Included

## ENTERTAINMENT ACTIVITIES



Services	
Daily Activities	√
Evening Shows	√
Live Music (on selected days of the week)	√
Disco	√
Bowling	-
Arcade Games	-
Foosball	-

√ = Included

# SPORTS ACTIVITIES



Services	
Tennis Court	√
Basketball Court	√
Beach Volleyball	√
Fitness center	√ (07:00 – 21:00)
Table Tennis	√
Water Polo and Aqua Aerobics	√
Darts	√
Mini Golf	√
Outdoor Fitness	-
Tennis Court Lighting And Tennis Equipment	€

€ = Extra Charge  
√ = Included

# GENERAL SERVICES



Services	
Wake-up Service	√
Message Delivery Services	√
Outdoor Parking (limited spaces available)	√
Baggage Assistance	√
Electric Vehicle Charging Station	1 pcs / €
Telephone, Fax and Photocopy Services	€
Laundry (dry cleaning, washing, ironing and tailoring)	€
Transfer Services	€
Car Rental, Bicycle Rental and Stroller Rental	€
Medical Service	€
Shopping Area (leather shop, market, boutique, photographer, textile shop, hairdresser)	€

€ = Extra Charge  
√ = Included

## **SPECIAL DAYS AND ORGANIZATIONS**

Honeymoon Package: Express check-in, sparkling wine, fruit basket, themed room decoration, one special à la carte reservation for an evening of your choice (with special table decoration), breakfast in the room on a selected day, upgrade to a higher room category subject to hotel availability, special in-room setup, symbolic honeymoon cake, flowers, and specially designed gifts.

\*\*The package is valid only if the wedding date is within 6 months prior to the check-in date. A marriage certificate must be presented upon arrival.

For guests celebrating a birthday or wedding anniversary, a celebration card, wine, fruit plate, and decorated restaurant table are included; cake service for birthdays is subject to an extra charge.

## **ENVIRONMENTAL PRACTICES**

### **Measures Implemented to Reduce Global Warming**

Use of natural gas

Waste separation

Use of recycled materials

Energy-saving systems in rooms

Energy-efficient lighting and sensor systems

Water-saving sensors and aerators

Use of solar energy

## **FOR OUR GUESTS WITH DISABILITIES**

Our property offers specially designed accessible rooms. Hotel areas are arranged to ensure accessibility, and elevators provide access to the pool areas. A dedicated accessible sun-lounger area is available on the beach. For visually impaired guests, Braille signage is provided in the elevators. The property operates in a way that accommodates the needs of guests with disabilities.

# IMPORTANT INFORMATION

## Quality Management Systems

ISO 9001 Quality Management System

ISO 10002 Customer Satisfaction Management System

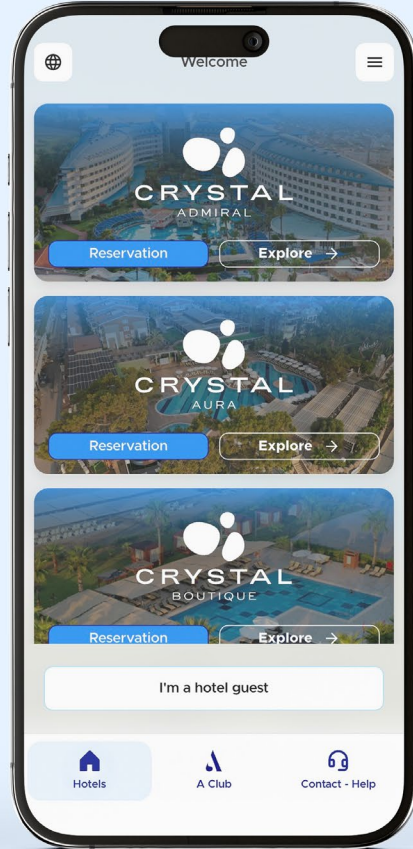
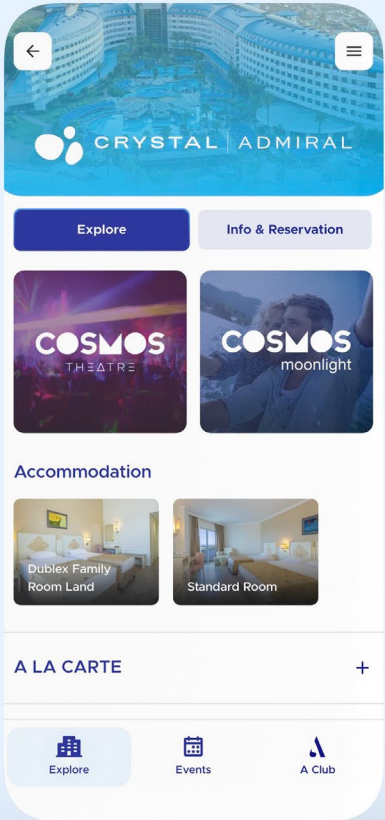
ISO 14001 Environmental Management System

ISO 45001 Occupational Health and Safety Management System

ISO 50001 Energy Management System

ISO 22000 Food Safety Management System

- Officially certified first-class quality products and brands are used in all food and service presentations.
- Guests with food allergies are required to inform Guest Relations upon check-in. Otherwise, the hotel management is not responsible for any problems that may arise.
- In accordance with the Law of the Republic of Türkiye dated 19 May 2008, smoking is prohibited in indoor public areas. Crystal Hotels also provides designated non-smoking areas outdoors for the comfort and health of our guests.
- Check-in time is 14:00 and check-out time is 12:00. Even if the room is vacated on time, use of facility services after 12:00 is subject to an extra charge.
- Dress codes may apply in certain restaurants and bars on the property (including the dinner buffet and à la carte restaurants).
- Air conditioning operating hours are automatically adjusted by the automation system according to outdoor weather conditions to ensure maximum comfort.
- Tobacco products and alcoholic beverages are not served or sold to guests under the age of 18.
- Alcoholic beverages are not served in bottles.
- Alcoholic beverages are not served at breakfast.
- Electric kettles are provided in the rooms; guests are required to read and follow the operating instructions.
- Alcohol is not served to guests with health risks.
- Preparatory work during the season opening and closing periods may be delayed due to adverse weather conditions.
- The beach opening date is determined by the hotel management according to weather conditions.
- The hotel management reserves the right to make unilateral changes to all services and operating hours in the fact sheet due to unforeseen circumstances such as pandemics, weather conditions, etc.
- Restaurant and bar closing days may be changed by hotel management depending on weather conditions and reservation demand.
- For hygiene and safety reasons, food, beverages, and equipment may not be taken from food and beverage outlets to outdoor areas.
- Bath amenities are provided daily according to the number of guests.
- The information letter containing the general rules of the property is presented to all guests at check-in and confirmed by signature.
- Hotel staff may remove personal belongings from unattended sunbeds to make them available for other guests.
- Fishing and hunting are prohibited within swimming areas.
- Motorized watercraft are not allowed within swimming areas.
- All consumables, amenities, towels, minibar contents, and cosmetic products provided in the rooms are intended for daily use within the property. These items should not be taken outside the property.
- Water sports services are operated by independent providers. The hotel cannot be held responsible for service provision, operating hours, conditions, or equipment related to water sports.
- The hotel management reserves the right to make unilateral changes to the services and information in this guide.
- Our current concept is always published on [crystalhotels.com.tr](http://crystalhotels.com.tr). Tour operators and agencies acknowledge that the published concept is valid within the scope of their contracts and are responsible for updating this information simultaneously in their sales and marketing channels.
- Crystal Hotels does not accept responsibility for outdated content published on agency or tour operator websites.



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